



VICTORIA POLICE

### COVID 19 – Interim Phone measures for legal sector to facilitate client contact

Victoria Police have purchased and supplied mobile phones to our key custody locations to assist in facilitating legal contact between the accused and their legal representative.

The following stations have been issued 2 x mobile phones:

- Sunshine
- Broadmeadows
- Dandenong
- Frankston
- Ringwood
- Melbourne West (for the purpose of Children's Court matters)

The following stations have been issued 1 x mobile phone:

- Heidelberg
- Mill Park
- Moorabbin
- Geelong
- Warrnambool
- Ballarat
- Horsham
- Bendigo
- Mildura
- Swan Hill
- Shepparton
- Wangaratta
- Morwell
- Bairnsdale
- Sale

Victorian Legal Aid have also purchased 6 mobile phones that are available at the Melbourne Custody Centre for use by legal professionals. To utilise these devices, please call the Custody Centre on 9628 7897 and follow the same process as outlined below.

### The following process will take place:

- Legal representatives are to call the police station where their client is being held
- Advise the receptionist/Police Custody Officer that you wish to have a legal consult with your client (surname)
- You will then be provided with a time and mobile number to call (time frames will depend on the availability of the phones and the capacity of the PCO's to facilitate the call eg shift changeover)
- In most cases, the mobile will be placed on speakerphone and placed on the opposite side of the visitation booth with your client
- This is a confidential consultation and PCO's will not be present

This is a new process if you encounter any significant issues please notify the Custody Management Division.

Email - [CMD-CUSTODY-OPERATIONS-LOGISTICS@police.vic.gov.au](mailto:CMD-CUSTODY-OPERATIONS-LOGISTICS@police.vic.gov.au)  
Phone – 8335 8905