

LIV ADVANTAGE

Qantas Club - FAQs

What's the difference between Qantas Club and Qantas Frequent Flyer?

Qantas Frequent Flyer is a loyalty program that rewards you for using the vast range of Qantas products and services. It also allows you to fly and earn Status Credits which can upgrade you from Bronze to Silver, Gold, Platinum and Platinum One. Qantas Club is a membership program that can provide you with lounge access if you have not yet reached a Qantas Frequent Flyer tier that provides complimentary lounge access. All Qantas Club members automatically become a Qantas Frequent Flyer at no cost if not already a member.

Can I access Qantas Club if I'm flying Jetstar?

You are welcome to access a Qantas Club lounge if your next onward flight that day is on a Qantas or Jetstar Airlines flight number. Jetstar Airlines refers to Jetstar (JQ), Jetstar Asia (3K), Jetstar Japan (GK) and Jetstar Pacific (BL).

Can my children join me when I access a lounge?

Children ages 3 years and under are not counted as guests for determining the number of guests of the Member. For children 4 to 17 years of age, two are eligible to access the lounge with you and not counted as guests under your membership.

Can I earn Qantas Points when joining or renewing Qantas Club?

You can earn 3 Qantas Points per \$1 when joining or renewing Qantas Club membership. It may take up to 60 days for points earned to credit into your Frequent Flyer account.

